



NEWS RELEASE

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TELENET CHOOSES AVANADE TO SUPPORT MICROSOFT DYNAMICS AX SOLUTION IN 34 STORES

MERELBEKE – January 19, 2017 – Avanade, the leading provider of innovative digital services, business solutions and design-led experiences, has been chosen by Telenet to support its Microsoft Dynamics AX solution. For the next two years, Avanade will provide operational support for the 34 Telenet retail outlets with Dynamics AX.

Initially, the cooperation will see Avanade takeover the current environment, including a transfer of knowledge from the existing partner. Avanade will then man the service desk six days per week and provide proactive monitoring of the Dynamics AX environment from the Avanade Development Center in India. This will enable potential problems to be detected and resolved at an early stage. Telenet will also call upon the consultancy services and retail experience of Avanade to improve the existing solution and optimize the integration of this into the Telenet back office environment.

“Due to the discontinuation of the AX activities of our Dynamics AX partner in 2015, we went in search of a new provider. It was particularly important that the new partner had experience with Dynamics AX in a retail environment and could advise us on this. We also required local helpdesk support from a reliable partner six days a week. Avanade was able to convince us not only of its thorough knowledge of Dynamics AX, but also of its knowledge and references in retail and the required helpdesk support,” says Kenny Pauwels, Team Manager for ERP at Telenet.

“We are happy to welcome Telenet as a new customer for Dynamics AX managed services. The retail sector is an important industry for us which we will continue to focus on in the future.” says Jan Peeters, Country Manager for Belgium at Avanade.

About Avanade

Avanade’s ERP solutions are built on the powerful Microsoft Dynamics AX platform. This service is able to support the unique requirements of organizations, and it can be tailored to an ever-changing business environment. Avanade Belgium provides sector-specific solutions for the retail and service industries, and was appointed by Microsoft as a Microsoft Dynamics Services Industries Partner in 2016.

Avanade is the leading provider of innovative digital and cloud services, business solutions and design-led experiences delivered through the power of people and the Microsoft ecosystem. Our professionals combine technology, business and industry expertise to build and deploy solutions to realize results for our clients and their customers. Avanade has 29,000 digitally connected people across 23 countries, bringing clients the best thinking through a collaborative culture that honors diversity and reflects the communities in which we operate. Majority owned by Accenture, Avanade was founded in 2000 by Accenture LLP and Microsoft Corporation. Learn more at www.avanade.com

About Telenet

As a provider of entertainment and telecommunication services in Belgium, Telenet Group is always looking for the perfect experience in the digital world for its customers. Under the brand name Telenet, the company focuses on providing digital television, high-speed Internet and landline and mobile telephone services to customers living in Flanders and Brussels. Operating as BASE, it provides mobile phone services throughout Belgium. The Telenet Business department serves the business community in Belgium and Luxembourg, providing solutions for connectivity, hosting and security. Over 3000 employees all have a single aim in mind: to make living and working easier and more enjoyable.

Telenet Group is part of Telenet Group Holding NV and is listed on Euronext Brussels under the ticker symbol TNET. For more information, go to www.telenet.be.