

DESKTOP DEPLOYMENT Solution

Increase the desktop functionality your end-users need while enhancing security and reducing cost of ownership for your organization.

Create operational efficiencies that return dollars today and long-term value tomorrow.

Evolving computing environments, expanding feature sets, increasing security threats, and diminishing support for older desktop operating systems are constant issues for any organization. Keeping your end-user computing environment up to date, secure, and efficient is often one of the largest tasks an IT organization faces. After all, desktop deployment should not be considered a one-time event.

Centralized, customizable, automated desktop solutions significantly reduce the costs associated with one-on-one time that hampers so many organizations. Now your workforce can quickly gain the functionality they need with minimal or no disruption.

Implement upgrades seamlessly while positioning your organization for better operations going forward

Many organizations maintain numerous operating systems and applications, which cause inefficiencies not only for end-users, but also for the organization that supports them. Delays in addressing standardization across the desktop environment often results in disruption or poor performance throughout an organization.

- ▶ Have you been delaying an upgrade to the next version of Microsoft Windows® or Microsoft® Office due to concerns over the effort required or possible downtime?
- ▶ Are your users (or others around them) able to make unauthorized or undesired changes to their systems without your knowledge or approval?
- ▶ Do the management costs associated with running desktops continue to rise due to manual update requirements and physical “desk-side” visits?
- ▶ Are you prepared to maintain legacy operating systems on your own that will no longer be supported by Microsoft?

Make the move to today’s leading desktop operating system, Microsoft Windows XP, to provide the functionality your people need

Keeping users efficient and effective requires a solid desktop computing environment and applications that offer competitive features. Now you can deploy these upgrades in a way that is customized to your organization while maintaining end-user operating systems with more centralized administrative power and efficiency than ever before.

- ▶ Accelerate the deployment of Microsoft desktop software to ensure purchased licenses begin returning value immediately.
- ▶ Reduce overall operational effort, technical support, and hardware costs with automated deployment processes.
- ▶ Improve productivity across your organization by providing employees with the functionality that will set them—and your business—apart in a competitive landscape.
- ▶ Ensure that desktop security is up to par by utilizing the most current Microsoft technologies for protecting against threats.
- ▶ Standardize applications and platforms across your organization to provide less complexity for IT, homogeneity for end-users and minimize the support effort.

TECHNOLOGY FOCUS

⇒ Our solution is based on cost-effective infrastructure technologies, Avanade development assets, and select third-party tools, including:

- Avanade Connected Methods (ACM) for Infrastructure
- Avanade Connected Architecture® for Infrastructure (ACA® Infrastructure)
- Avanade Automated Build Framework (ABF)
- Avanade Migration Accelerator for Microsoft Office
- Avanade Migration Accelerator for Microsoft Access
- Microsoft Zero-Touch Configuration
- Microsoft Solution Accelerator for Business Desktop Deployment (BDD)

⇒ Our capabilities include:

- Program Management
- Desktop Standardization and Delivery
- User Data Migration
- Application Remediation
- Software Distribution
- Remote Administration
- Office Migration
- Access Migration
- Patch Management
- Self-Help Support
- Document Management
- Application Development
- Post-Deployment Operations
- Application Packaging

Our proven assets speed upgrades and reduce costs

Avanade performs end-to-end upgrades from Microsoft Windows 9x, NT 4.0, and 2000 to Windows XP in a phased approach, with proven assets that make the transition quick and efficient. We also provide best practices for ongoing desktop management that will save your business time and money in the long run.

- ▶ The Avanade Automated Build Framework provides a script-based architecture for flexible, component-level assets that easily automate installation and configuration of Microsoft operating systems.
- ▶ Our Migration Accelerator for Microsoft Office mitigates the risk involved with Office 97 migrations via a complete audit of the Office environment.
- ▶ Our Migration Accelerator for Microsoft Access helps customers identify, migrate, manage, maintain, integrate, and consolidate Microsoft Access databases.
- ▶ We can help you reduce costs with proven offshore services that effectively augment onshore teams.

Upgrade today and maintain excellence in the future with the leader in Microsoft implementations

- ▶ We carry significant expertise on the Microsoft platform, regularly participating in Joint Development Partner activities as well as Early Adopter Programs, all of which keep us close to the Microsoft Windows and Office product teams who are developing these technologies.
- ▶ Avanade focuses entirely on the development and deployment of Microsoft solutions.
- ▶ Avanade infrastructure and operational processes go beyond desktop upgrades to also reduce the costs often associated with the deployment and re-provisioning efforts organizations face down the road.

About Avanade

Avanade is the leading technology integrator specializing in the Microsoft enterprise platform. Our people help customers around the world maximize their IT investment and create comprehensive solutions that drive business results. Additional information can be found at www.avanade.com.

Avanade Connected Architectures® (ACA®): An Avanade set of architectures and tools designed to expedite the time required to deliver a solution.

Avanade Connected Methods (ACM): The approach Avanade uses to plan, deliver, and maintain Microsoft-centric solutions. Includes tools and techniques that deliver comprehensive, full lifecycle solutions with minimal risk and optimal value.

To learn more about how Avanade can assist you, visit our website at www.avanade.com or call one of our major offices:

Americas
Seattle
phone +1 206 239 5600
seattle@avanade.com

Europe
London
phone +44 0 20 7025 1000
london@avanade.com

Australia
Sydney
phone +612 9005 5900
sydney@avanade.com

Asia
Singapore
phone +65 6394 7888
singapore@avanade.com

